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| **Use Case ID:** | A001 | | | |
| **Use Case Name:** | Customer Activity Creation | | | |
| **Created By:** |  | | **Last Updated By:** |  |
| **Created:** |  | | **Last Update:** |  |
| **Primary Actor:**  **Stake Holders and Interests:** | | Salesman (User) | | |
| **Description:** | | In this use case, customer activity created by Salesman. | | |
| **Preconditions:** | | 1. User has authority which defined at use case scenario. 2. User should be active in system. 3. User must be logged in to the system. 4. The user must be logged in to Home Page. 5. The user must click activities button 6. The user must click the create activity button. | | |
| **Post-conditions:** | | * New activity for selected customer created. | | |
| **Main Success Scenario:** | | 1. The user selects the previously created (2.1.a) customer name from drop down list. 2. The user selects the previously created (3.1.a) customer contact name from drop down list. 3. The user selects the activity type to drop down list. 4. The user enters the explanation to textbox. 5. The user selects the activity date to date time picker. 6. The user selects the group from drop down list. (All, Long Haul, Distribution or Traction) 7. The user selects the product type from drop down list. 8. The user enters comment/explanation to manager to textbox.(not must) 9. The user clicks the create button (If the user wants to create new activity). 10. The system automatically updates the activity list.(10.1.a) | | |
| **Extensions and Alternate Flows:** | | 1. The user clicks ‘cancel’ button (If the user gives up from creating new activity). 2. Activity cancels. | | |
| **Related Use cases:** | | 2.1.a. Customer Identification Use Case  3.1.a. Customer Contact Person Use Case  10.1.a. Customer Activity Management Use Case | | |
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